

April 2005

# Care and Support Priority



**SHETTLESTON  
HOUSING  
ASSOCIATION**



building communities  
**building futures**



# Care and Support Priority

## Introduction

Within the Points System of the Associations Allocations Policy, there is a separate category of Housing Need for Care and Support Priority. This points category has relevance to applicants who:

- **Are currently living outside Shettleston and have a need to move to Shettleston because their care and support requirements are met by an individual who lives within Shettleston and where closer proximity would facilitate an improvement to the arrangements.**

or

- **Are currently living outside Shettleston and have a need to move to Shettleston because they provide care and support to an individual who lives in Shettleston and who is dependant on them and the provision of their assistance.**

The focus of this priority category is the recognition that remaining in a community setting involves a support network and that housing provision is itself influential in contributing to these support networks.

## General principles

The flavour of these priority points is very much in keeping with the principles of Community Care, and are therefore directed at individuals or carers of individuals who for one reason or another need to make a housing change to better facilitate someone 'staying put' within the community. While not exclusively for people

who have gone through the Social Work Departments Community Care Assessment Route, there is an emphasis in the assessment of these points on the provision of care and support not simply being a matter of choice, but rather, a matter of need and choice. To this end, supportive evidence will always be required by the Association in the assessment of Care and Support points.

## How to apply

As well as completing an application form for the Housing List, applicants are required to complete a separate application for Care and Support Priority Points, which is available on request from the office.

## How are applications assessed?

Because of the very individual nature of applications within this Housing Need category, every application requires to be assessed on its own merits. It is therefore difficult to be prescriptive and award certain 'points' for certain 'things'. Instead, the assessment process will take account of the bigger picture and look at such things as:

- **The current distance between the two individuals involved.**
- **The health difficulties being experienced.**
- **Any emotional problems arising from the current situation.**
- **Whether there are any other carers.**
- **The dependency of one person on another.**
- **The type, level and frequency of the care and support being provided.**
- **The recommendations of health/social professionals in relation to an individuals needs and a carers support.**

The information will be obtained by means of the application form in the first instance. Following on from this, both parties involved will be visited by a Allocations Officer, so that you have the opportunity to explain your situation and how it affects you. Contact with other agencies will be a necessary element and so your authorisation for the disclosure of any confidential information will also be required.

## What happens next?

Once all the information has been gathered, an assessment will be made of your application relative to your need and the Association's ability to meet this need. Your application may then be awarded one of two points values:

- **Priority A: 50 points**
- **Priority B: 25 points**

You will be notified of the points award by letter and this letter will also detail the areas of the Association's stock you have selected.

Whilst the Association aims to promote choice, applicants should recognise that supply and demand can vary significantly within different areas and property types across our housing stock.

The Allocations staff can provide information and advice on the availability of your choice of properties. Applicants can reselect their property preferences at any stage of the application process by contacting our office.

*This document can be made available on request in a range of languages. It can also be produced on tape, Braille or large print for anyone who has difficulty with their sight. Please ask at our office.*



**SHETTLESTON  
HOUSING  
ASSOCIATION**

Shettleston Housing Association Ltd  
65 Pettigrew Street, Glasgow G32 7XR  
Tel: 0141 763 0511 • Fax: 0141 778 5278  
Email: sha@shettleston.co.uk • Web: www.shettleston.co.uk



INVESTOR IN PEOPLE