

Housing Officer (Full Time)

(Permanent Position)

Salary - £40,635 - £44,619

(EVH Grade 7)

Shettleston is a community based housing association, and a Scottish Charity, which has played a major role in the regeneration of the local area for 49 years.

Do you have a passion for making a difference to peoples' lives and delivering excellent customer service? Do you want to work for an organisation that has been playing a major role in the regeneration of the local area.

This is a great opportunity for someone with energy, enthusiasm and ideas to develop and progress their career in housing.

You will ideally have social housing management experience and a working knowledge of relevant legislation, regulatory requirements and good practice.

Working in our busy, multi-disciplinary team you will be responsible for the delivery of customer-focused services to a "patch" of our rented homes including: lettings, tenant support, rent arrears prevention and recovery, neighbourhood management and tenant participation. You must be a team player, able to work effectively with a range of colleagues and external agencies to fulfil the Association's objectives and meet the needs of service users and the community.

We offer a great benefits package including hybrid working, generous holidays and a Defined Contribution Pension Scheme.

How to apply: If you are passionate about making a difference, have the skills and experienced required, we would love to hear from you. Please download the full application pack (No CV's accepted) from our <u>website</u>. Application forms should be emailed to Jo Farren, Corporate Services Manager at (<u>recruitment@shettleston.co.uk</u>) by **Thursday 25th September 2025** at **12.00 noon**.

For telephone enquiries about this post, please contact

Laura Breeze, Area Housing Manager on 0141 763 0511
Interviews will be held on: Tuesday 7th October 2025

Please note that this post is subject to a satisfactory Disclosure Check.

Shettleston Housing Association is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.